

Can Sastre Ibiza

Camí Vell de Sant Mateu, s/n, 07816 San Rafael, Ibiza, Illes Balears, Spanje

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www.cansastre.com

TERMS AND CONDITIONS

Check in: 3pm, Check out: 11am. There will be additional charge at 50% of your room rate for late check out till 6pm, only on request. Check in after midnight will be charged of 50€. The reservations are confirmed and guaranteed by the payment of deposit equivalent to 50 % of the total amount VAT included of the stay via our website booking engine or by bank transfer. Balance will be paid upon arrival, extras on the check-out (cash). We don't accept AMEX.

CANCELLATION

Should you find it necessary to cancel your reservation, please advise us by email only at info@cansastre.com. When a reservation is cancelled more than 30 days before the arrival date, the deposit will be refunded. In case of a cancellation within 30 days or less before the arrival date, the deposit is not refundable. In case of a cancellation within 14 days or less before the arrival date, a no show or in case of leaving before the booked checkout date, the booked stay will be charged in full. Exclusive bookings for all the suites require an advance payment of 50% which is not refundable.

We recommend you subscribe a travel insurance. This terms and conditions are automatically accepted once the reservation is completed. We keep the right to change these terms and conditions anytime.

SMOKING

All rooms at Can Sastre are 100% non-smoking rooms and smoking is only permitted in public areas outside when using an ashtray. Keep the grounds clean and green! A 300,- deep cleaning fee will be charged to any guest who violates the smoking policy. Smoking should be in designated smoking areas only. Smoking is not permitted in the entryway of any door or guest room. All doors must be kept closed. Any damage caused by smoking in the room will be charged to the final bill.

CHILDREN

Children are welcome and need to observe the tranquility code in public spaces.

PETS

Pets are not allowed.

FOOD & BEVERAGE

It's not allowed to bring your own food and drinks into the public areas. It is allowed at your own private area.

GUEST'S BELONGINGS

Guests are particularly requested to lock the door of their rooms when going out going to bed. For the convenience of the Guest, electronic safety lockers are provided in the room to store any valuables.

The Management will not in any way whatsoever be responsible for any loss / or damage to the Guest's belongings or any other property from either the hotel room or the locker or any other part of the hotel for any cause whatsoever including theft of pilferage.

HAZARDOUS GOODS

Bringing goods and/or storing of raw or exposed cinema films, or any other article of a combustible or hazardous nature and/or prohibited goods and/or goods of objectionable nature is prohibited.

The Guest shall be solely liable and responsible to the management, its other guests, invitees visitors, agents and servants for all loss financial or otherwise and damage that may be caused by such articles or as a result of the guests' own negligence and non-observance of any / instructions.

Gambling, contraband, prostitution, weapons, explosives, flammable objects, poisons, drugs, animals and pungent food are strictly prohibited on hotel premises.

DAMAGE TO THE PROPERTY

The guest will be held responsible for any loss or damage to the hotel property caused by themselves, their guests or any person for whom they are responsible.

THE MANAGEMENT RESERVES TO ITSELF THE RIGHT TO ADD TO, OR ALTER OR AMEND ANY OF THE ABOVE TERMS, CONDITIONS AND RULES WHICH ARE A PART AND AN ABSTRACT OF THE LODGING ACT .