

MORENA RESORTS COMMITMENT TO YOUR SAFETY

As we are very happy to start welcoming the tourists on Curacao back again soon, we are committed with providing you with a safe environment. Therefore we took various protocols that CTB & CHATA created together with experts, in place. Our Hygienic manager will actively monitor the carrying out of the protocols, in order to guarantee the health and safety of our guests.

GENERAL INFORMATION ABOUT COVID-19 ON THE ISLAND

The island had a very low number of covid-19 cases. Locally there was only 1 contamination, all others were tourists that came from abroad and were traced on time (before others got contaminated). The sun, warm temperatures and the outside living, seem to be important factors that play a role in keeping the change on contamination, low. At Morena Resort all public areas are outside which means that all spaces are very well ventilated.

PUBLIC SPACES

We try to reduce the contact between staff and guests as much as possible by working with Whatsapp and having an all-round employee standby that can come to the guest's apartment / villa. The daily beach tickets changed to tickets that are valid for all persons of one booking during the whole stay. If guests need to visit the reception desk we will clean the desk after each visit. There will be a public attendant that makes sure all top surfaces and rails, frequently touched things like door handles, will be regularly cleaned.

HAND SANITIZER

In all public areas we have automatic towel- and hand dispensers in place.

SOCIAL DISTANCING

We make use of floor stickers in order to keep the right distance. All tables in the restaurants and pool chairs at the swimming pools are spacious and with more than the right distance in between.

APARTMENTS / VILLA'S

MOBILE APP SERVICES WITH FRONT DESK

We ask our guests to use Whatsapp in their communication with the Front Desk assistants as much as possible. When visiting the Front Desk is needed we ask our guests to make use of Whatsapp in order to reserve a timeslot.

POOLS

RESTAURANTS